

## ANA Announces Updated Flight Services at Haneda Airport Terminal 2 and Terminal 3

- ANA to operate international flights out of Terminal 2, starting on March 29, 2020.
- Move set to increase transfer convenience on select ANA international routes.
- ANA to develop notification system that will allow passengers to check their departure terminal in real time.

**TOKYO, Jan. 24, 2020** – All Nippon Airways (ANA), Japan's largest and 5-star airline for seven consecutive years, will start operating both domestic and international flights out of Terminal 2 at Haneda Airport (HND) and continue to serve international flights out of Terminal 3 ([map](#)) starting on March 29, 2020. The changes reflect the increase in international flights operated by ANA and will further improve convenience for passengers \*1 who will now be able to connect to flights out of Terminal 2.

“ANA has expanded its international service in order to meet the growing demand for travel to Japan, and the changes at Haneda Airport will equip us to meet passenger needs,” said Masaki Yokai, Senior Vice President of ANA. “We are excited about the prospect of strengthening our ability to offer convenient and efficient travel to our growing customer base.”

Terminal 3 was formerly known as the International Terminal, and its new name was initially [announced](#) in February 2019. Officials at Haneda Airport chose to rename the terminal to simplify the flight experience for passengers. In light of these changes, ANA encourages passengers to check which terminal their flight will depart from before arriving at the airport.

\*1 The minimum connecting time (MCT) for domestic to international connections within Terminal 2 will be reduced from 70 minutes to 55 minutes.

The planned departure details for summer schedule international flights operated by ANA out of Haneda Airport starting on March 29, 2020 are as follows:

Destination/ Departure Terminal	Terminal 2	Terminal 3
North America and Pan Pacific routes	New York, Washington D.C., Los Angeles, Houston, Seattle, Vancouver	Chicago, San Francisco, San Jose, Honolulu
European routes	London, Frankfurt, Munich, Paris, Moscow, Vienna, Stockholm, Istanbul	Milan
Asia-Oceania routes	Taipei, Ho Chi Minh City, Jakarta, Singapore, Sydney, Beijing, Qingdao	Seoul, Hong Kong, Manila, Bangkok, Kuala Lumpur, Delhi, Shanghai, Shenzhen, Guangzhou

\* The changes only apply to international flights operated by ANA. International flights and codeshare flights operated by other airlines will continue to use the International Terminal (newly named Terminal 3) and are not included in these changes.

\* The above departure terminal table is applicable from March 29 to October 24. ANA will announce the winter schedule in late August 2020.

\* The exact starting time on March 29 for international operations out of Terminal 2 has not yet been finalized. ANA will provide notification once the time has been decided.

\* The details of arrival terminals are still under coordination and will be announced once determined.

\* All ANA domestic flights will continue to use Terminal 2.

With domestic and international flights now at Terminal 2, passengers will no longer need to transfer between terminals to reach their connecting flight. The addition of ANA's new lounge in Terminal 2 only makes the process more convenient. ANA is committed to enhancing all aspects of the passenger experience.

For more information please visit the following website:

<https://www.ana.co.jp/en/jp/international/departure/airport/haneda2020/>

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#### **About ANA**

Following the "Inspiration of Japan" high quality of service, ANA has been awarded the respected 5-Star rating every year since 2013 from SKYTRAX. ANA is the only Japanese airline to win this prestigious designation seven years in a row. Additionally, ANA has been recognized by *Air Transport World* as "Airline of the Year" three times in the past 10 years - 2007, 2013 and 2018, becoming one of the few airlines winning this prestigious award for multiple times.

ANA was founded in 1952 with two helicopters and has become the largest airline in Japan, as well as one of the most significant airlines in Asia, operating 82 international routes and 120 domestic routes. ANA offers a unique dual hub model which enables passengers to travel to Tokyo and connect through the two airports in the metropolitan Tokyo, NARITA and HANEDA, to various destinations throughout Japan, and also offers same day connections between various North American, Asian and Chinese cities.

ANA has been a member of Star Alliance since 1999 and has joint venture partnerships with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines.

In addition to the full service and award-winning record of ANA, the ANA Group's subsidiary Peach Aviation Limited is the leading LCC in Japan, and has expanded following the integration of Vanilla Air Inc. in late 2019. The ANA Group carried 54.4 million passengers in FY2018, has approximately 43,000 employees and a fleet of 260 aircraft. ANA is a proud launch customer and the biggest operator of the Boeing 787 Dreamliner.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>