



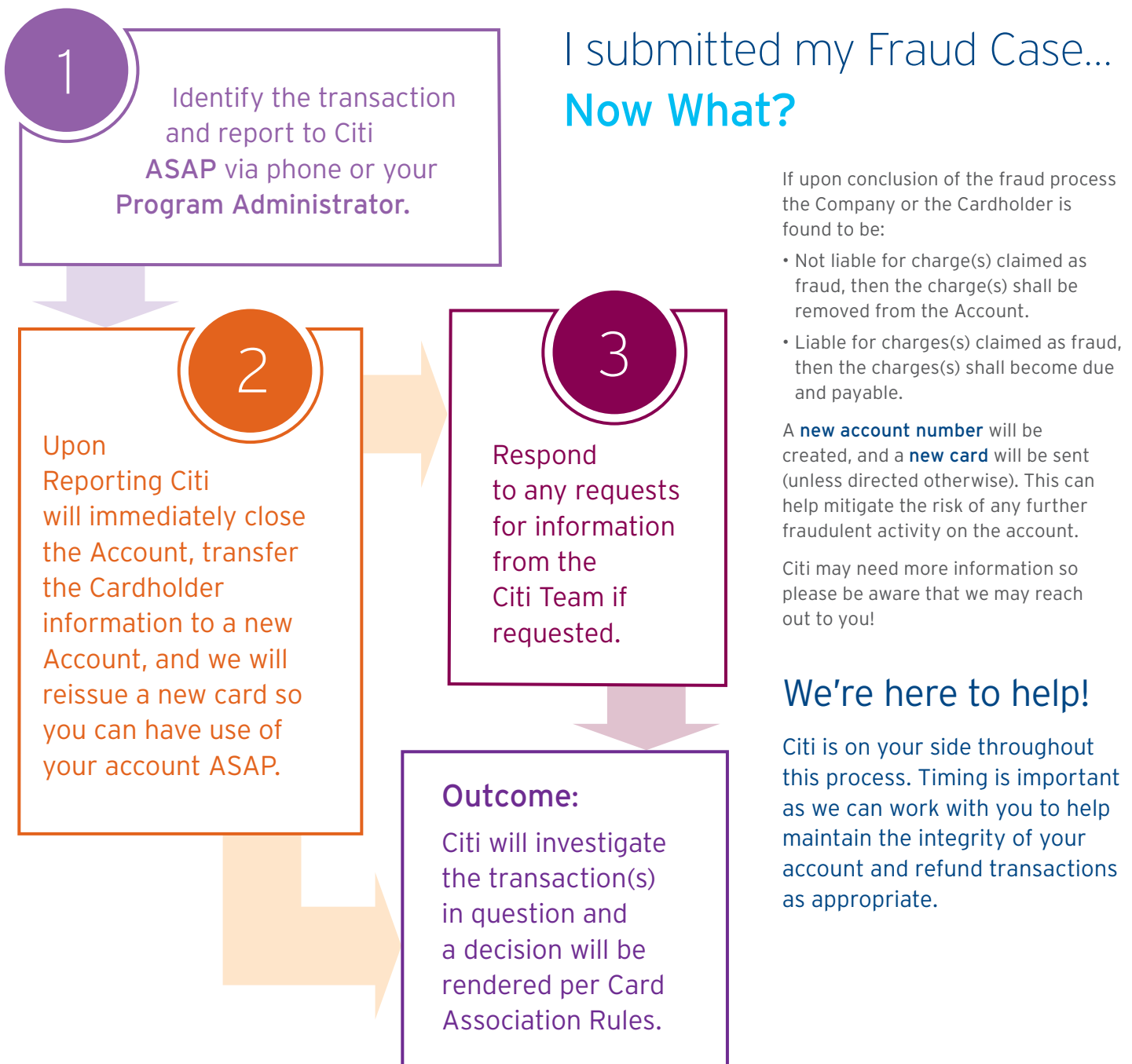
Citi Commercial Cards

Fraud & Dispute Claims



Fraud Claims

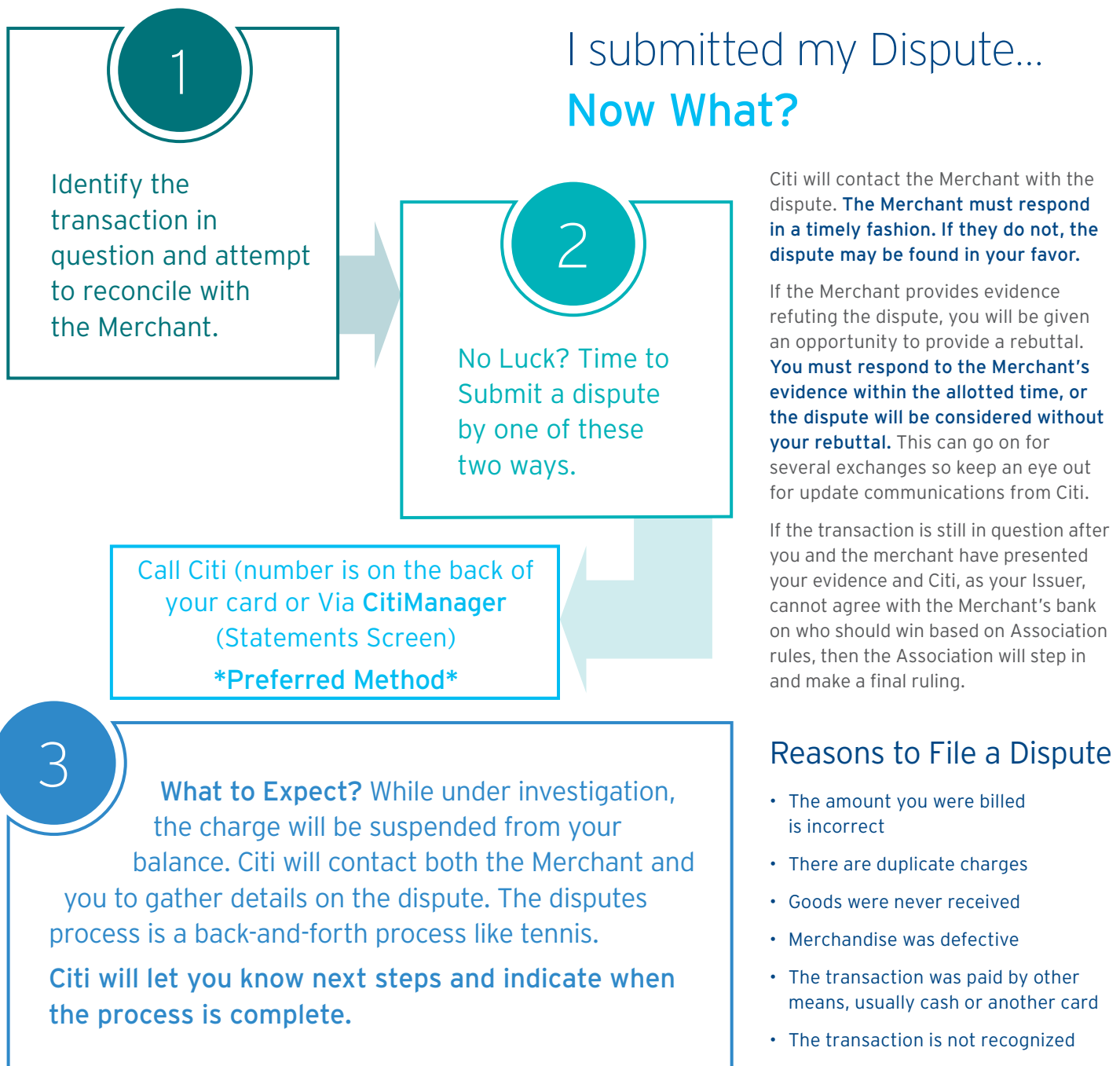
What is it? Fraud is when someone is making unauthorized transactions with your Credit Card (Account Number). **Timing is important. The Fraudulent Activity must be reported within 60 days of when the transaction is posted to the account's billing statement.**





Dispute Claims

What is it? If you recognize the Merchant and the transaction but disagree about how the transaction was settled or you recognize the Merchant but not the transaction, then you may submit a dispute. The dispute must be reported within **60 days** of when the transaction is posted to the account's billing statement.



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